

Pre-Bid Query & Clarification INVITATION FOR BIDS FOR SUPPLY AND INSTALLATION OF 800 DESKTOP ETC. e-tender(NIT) Reference No. BRLPS/Proj-MIS/2380/24 Date: 28-07-2025 (Eproc 2.0 Tender id- 106785)				
SN	RFP document reference (Section & page number)	Content of RFP requiring clarification(s)	Request for Clarification	Clarification
1	21	Specifications of Desktop - Intel /AMD Core i7 with Min 18 Cores, Min 30 Mb cache, Support 5.20 Ghz or more turbo frequency	The given Specifications processor restrictive of nature. As per the Intel Core i7-14th gen 14700 Processor comes with 20 Cores; 2.1 Ghz base frequency to 5.4 Ghz turbo frequency; 33 Mb cache and the AMD ryzen 7 Processor Pro 8000 series comes with 8 Core; Base frequency 4.2 to 5.1 Ghz ; 16 MB Cache and Ryzen 7 5000 series process or comes with 8 Core. The asked process or is specific to single OEM & it favour only to Intel. We request you kindly allow bothe the Processor Intel /AMD and mentioned the processor number Intel Core i7-14700/ AMD R7 Pro 8700 series	Pls read as Specifications of Desktop -Intel Core i7 /AMD Ryzen 7 with Min 18 Cores, Min 30 Mb cache, Support 5.20 Ghz or more turbo frequency.
2	21	Min. 16 GB DDR5(1*16 GB), DDR5, 5600 MT/s RAM with 64 GB expandability and One DIMM slot should be Freely available	We would like to highlight that DDr5, 5600 Mhz Specific to single OEM. As per the Industry standard DDr5 ram comes with 4800 MHz to 5200 Mhz . We request you kindly allow the RAM MHZ @4800 Mhz or higher	No Change. Same as per bid.
3	21	Motherboard - Minimum 3X expansion slots (including 1X PCIe gen 3X 16 slots)	The asked PCI slots is very specific to single OEM. Every OEM has different combination of PCI slots in the motherboard. Hence you amend the "PCI Express slots" 2 or higher. It will invite open completion to all the OEM.	Motherboard: - Pls read Min. 2 PCI slots. Rest remains the same as per bid.

4	21	Monitor- Internal Power Supply	External adapter provides ease of maintenance, flexibility, and better system performance by minimizing internal heat. Since external adapters operate outside the computer, they don't contribute to internal heat buildup, which can improve overall system stability and longevity. External adapters can be easily swapped out or upgraded without opening your computer case, allowing to more flexibility and future proofing . We request you kindly allow the Monitor Power supply both Internal / External	No Change. Same as per bid.
5	21	Certification	ISO 45000 - ISO 45000 that provides a frame work for Organisations to manage Occupational health and safety. It helps orzanisations create and maintain a safe and healthy workplace. It is no way related to Product quality. We would request you Kindly remove the ISO Certification 45000. Its specific to single OEM	Accepted. Requirement of ISO Certification 45000 is removed.
6	21	Power Supply -Min 180 W with 85% energy efficient or higher	As per Meity guide lines the standard Power supply for Desktop is 250 Watt with 85% Power Efficiency. We hope you have to accept the 250 Watt with 85% Power Efficiency.	No Change. Same as per bid.
7	BRLPS/Proj-MIS/2380/24 Date: 28-07-2025 number - 20 - Desktop	Monitor: - 21.5 "Wide TFT TCO 8 and energy 8 certified Resolution min 1920x1080. with internal power supply. Min. 2X2W speaker.	Request to add monitor stand must height adjustable which will enable users to position their screens at the optimal height, helping maintain good neck and head posture. This reduces physical discomfort during long periods of computer use. Reduced Neck and Eye Strain	No Change. Same as per bid.

8	BRLPS/Proj-MIS/2380/24 Date: 28-07-2025 number - 20 - Desktop	Certification: - Microsoft Windows 11 & Linux / Ubuntu, FCC, CE, UL, Energy Star 8.0, ROHS, ISO 9001, 14001, 27001, 50001 and 45000 for OEM. Technical Compliance and Warranty undertaking on OEM Letterhead.	Request to make Linux (Ubuntu/Red hat / SUSE) as Linux/Ubuntu" incorrectly suggests that Ubuntu is either the only or the canonical Linux distribution, or worse, that "Linux" and "Ubuntu" are interchangeable terms	Pls read as: - Certification: - Microsoft Windows 11 & Linux (Ubuntu/Red hat / SUSE), FCC, CE, UL, Energy Star 8.0, ROHS, ISO 9001, 14001, 27001, 50001 for OEM. Technical Compliance and Warranty undertaking on OEM Letterhead.
9	APPENDIX – A, Specification of Desktops (800 quantity), Page No. 21-- Processor: Intel / AMD Core i7 with min 18 cores, min 30 MB cache, support 5.20 GHz or more turbo frequency. Processor not to be launched before 2024.	Request you to Kindly changemin 8 coresmin 24 MB cachesupport 5.10 GHz or more turbo frequency.	Although AMD has been permitted in this context, specific restrictions on core count, cache size, and turbo frequency tailored to only one processor limit genuine competition. For fair and equitable comparison, both processors should be evaluated under consistent criteria. The AMD Ryzen 7 8700G offers several advantages, including more powerful Radeon 780M integrated graphics (4.5 vs 0.8 TFLOPS), a more advanced 4 nm manufacturing process compared to 10 nm, and an unlocked multiplier. Allowing both processors would promote competitive pricing and provide greater benefits to customers.	Same as point no.1 above.
10	APPENDIX – A, Specification of Desktops (800 quantity), Page No. 21-Memory: Min. 16 GB DDR5(1*16 GB) , DDR5, 5600 MT/s RAM with 64 GB expandability and One DIMM slot should be Freely available	Request you to kindly change it to, DDR5, 5000 MT/s RAM with 64 GB expandability	While standard DDR5 memory speeds typically range from 4,000 to 6,400 million transfers per second (MT/s), specifying an exact speed such as 5600 MT/s may be more restrictive than necessary. There does not appear to be a compelling justification for selecting this specific figure. It may be preferable to allow a standard MT/s value, such as 5000, to provide greater flexibility and	Same as per point no. 2 above.

			ensure compatibility across a wider range of options.	
11	<p>APPENDIX – A, Specification of Desktops (800 quantity), Page No. 21- Motherboard: OEM motherboard with OEM logo should be embossed/printed on the motherboard (Sticker is not acceptable). Integrated hardware diagnostic tool in the BIOS from same desktop OEM, BIOS or the Desktop must be from Desktop OEM. Minimum 2XM.2 slots and Minimum 3X expansion slots (including 1X PCIe gen 3X 16 slots)</p>	Request you to kindly change this to Minimum 2X expansion slots (including 1X PCIe gen 3X 16 slots)	<p>PCIe slots are primarily used for connecting devices such as sound cards and network cards and often remain unused. Generally, two PCIe slots are adequate for most needs. It is recommended to specify a requirement of two PCIe slots, as different OEMs provide varying numbers of PCIe slots on their motherboards, which are designed to meet customer requirements. Requesting two or more PCIe slots can give OEMs greater flexibility in offering competitive products.</p>	Same as per point no. 3 above.
12	<p>APPENDIX – A, Specification of Desktops (800 quantity), Page No. 21- Certification: Microsoft Windows 11 & Linux / Ubuntu, FCC, CE,UL, Energy Star 8.0, ROHS, ISO 9001,14001,27001, 50001 and 45000 for OEM. Technical Compliance and Warranty undertaking on OEM Letterhead.</p>	Request you to include ISO 20001	<p>You have requested most IT hardware-related ISOs but overlooked ISO 20000, a key standard for IT service management (ITSM). ISO 20000 is the international standard for IT service management (ITSM). It provides a framework for organizations to establish, implement, maintain, and continually improve Customer service management system (SMS). ISO 20000 helps organizations deliver effective and efficient IT services to their customers, by outlining the best practices and requirements for various aspects of service management.</p>	No Change. Same as per bid.

13	UPS	1 KVA UPS offline with 30 mins. backup with 2 years Onsite Comprehensive Warranty	<p>We suggest to Online UPS instead of offline UPS as Offline UPS may not have the required charger capacity to charge the batteries to provide 30 minutes back up on 1 KVA Load.</p> <p>For 1 KVA UPS 800 VAH required means: 12V/26AH x 3 Batteries required. Offline UPS are designed to cater max. 5-10 minutes back up on full 1 kva load.</p> <p>Online /double conversion UPS systems constantly convert incoming AC power to DC and then back to AC ensuring a stable and clean power output regardless of the incoming power quality.</p>	No Change. Same as per bid.
14	Processor APPENDIX – A Page no-21 -	Intel / AMD Core i7 with min 18 cores, min 30 MB cache, support 5.20 GHz or more turbo frequency. Processor not to be launched before 2024.	<p>Published specification favouring only one brand of microprocessor that is Intel. Few clauses mentioned like Core, Cache, Turbo Frequency are specific to Intel Core i7 14700.</p> <p>We hereby request the esteemed Department to kindly amend the clause as per MeITY, Govt of India Guidelines dated 19th August 2024, wherein they have mentioned the specific model numbers of the x86 Processors.</p> <p>Suggested amendments: Intel Core i7 14700/AMD Ryzen 7 8700G</p> <p>Kindly note the launch year of both the above-mentioned Processor is 2024 only.</p>	Same as per point no. 1 above.
15	Memory APPENDIX – A Page no-21	Min. 16 GB DDR5(1*16 GB), DDR5, 5600 MT/s RAM with 64 GB expandability and One DIMM slot should be Freely available	<p>Requesting the department kindly reduce the RAM speed to 5200 MHz & above for broader participation. Both AMD/Intel both have wider OEM model availability with this speed.</p> <p>Kindly amend the clause as: Min. 16 GB DDR5(1*16 GB),</p>	Same as per point no. 2 above.

			DDR5, 5200 MT/s RAM with 64 GB expandability and One DIMM slot should be Freely available	
16	Page -14, Point -7	The Bidder should have undertaken supplies of major IT/ICT Products i.e. Server/Desktop/Laptop and Printer for a value of Rs. 10 Crore in any one financial year of last 5 financial Years (Between 01st April, 2020 to 31st March, 2025) for the State Govt./ Central Govt / PSU in India	Change request: The Bidder should have undertaken supplies of major IT/ICT Products i.e. Server/ Desktop/ AIO/ Laptop/ MS Software Licenses/ Display/ Printer/ MFP and Scanners for a value of Rs. 10 Crore in any one financial year of last 5 financial Years (Between 01st April, 2020 to 31st March, 2025) for the State Govt./ Central Govt / PSU in India	It is clarified that " The Bidder should have undertaken supplies of major IT/ICT Products i.e. Server/Desktop/Laptop, Printer and other IT hardware for a value of Rs. 10 Crore in any one financial year of last 5 financial Years (Between 01st April, 2020 to 31st March, 2025) for the State Govt./ Central Govt / PSU in India"
17	Page -15, Point -9	The Bidder should have valid GST returns Document required: Provide Copy of GSTR-9 for FY: 2023-24	Change request: The Bidder should have valid GST returns Document required: Provide Copy of GSTR-3 for FY: 2023-24.	It is clarified that "The bidder should have valid GST returns. Bidder has to submit GST return of 1st quarter of FY. 2025-26.
18	Page -22, Point -20	MS Office Home and Business with latest version. MS office should have min 3 years of license period validity.	MAF for MS Office required?	Yes. MAF is required
19	Page -21, Point -1	Specifications of Desktop - Intel /AMD Core i7 with Min 18 Cores, Min 30 Mb cache, Support 5.20 Ghz or more turbo frequency	Change request: Request to ask for latest 14th gen processor Intel Core i7-14700/ AMD R7 Pro 8700 similar to the processor specification in the tender.	Same as per point no. 1 above.
20	Page -21, Point -3	Min. 16 GB DDR5(1*16 GB) , DDR5, 5600 MT/s RAM with 64 GB	Change request: Min. 16 GB DDR5(1*16 GB), DDR5, 4800 MT/s RAM or higher with 64 GB expandability	Same as per point no. 2 above.

		expandability and One DIMM slot should be Freely available	and One DIMM slot should be Freely available.	
21	Page -21, Point -4	Motherboard - Minimum 3X expansion slots (including 1X PCIe gen 3X 16 slots)	Change request: " PCI Express slots" 2 or higher	Same as per point no. 3 above.
22	Page -21, Point -10	Power Supply -Min 180 W with 85% energy efficient or higher	Change request: 250 Watt with 85% Power Efficiency As per Meity guide lines the standard Power supply for Desktop is 250 Watt with 85% Power Efficiency.	Same as per point no. 6 above.
23	Page -21, Point -13	Monitor- Internal Power Supply	Change request: Monitor Power supply Internal / External	Same as per point no. 4 above.
24	Page -14, Point -7	The Bidder should have undertaken supplies of major IT/ICT Products i.e. Server/Desktop/Laptop and Printer for a value of Rs. 10 Crore in any one financial year of last 5 financial Years (Between 01st April, 2020 to 31st March, 2025) for the State Govt./ Central Govt / PSU in India	Revise the Order value to 6 Crore as the average Turnover is asked for 15 Crore	No Change. Same as per bid.
25	Page -18, Point -5	An amount equivalent to 0.07% per day will be deducted from the invoice of supplier for delayed quantity for delay in supply and installation as mentioned in the signed agreement.	Request to amend the clause to: An amount equivalent to 0.07% per week will be deducted from the invoice of supplier for delayed quantity for delay in supply and installation as mentioned in the signed agreement. Installation Timeline is not mentioned in the tender document, request to provide installation duration after Delivery of item of 60 days.	No Change. Same as per bid.

26	Page 15- Technical evaluation criteria /Section III/1,2 Desktop computer	The turnover of the manufacturer (OEM) of Desktop /Servers should be minimum average of rupees 1000 Cr. (One Thousand Crores) per annum during the last three financial years (FY: FY:2021-22, 2022- 23, 2023-24).	This is an exorbitant clause and is against the normal guidelines of GOI. Looking at the total quantity of Desktops which is only 800 numbers the maximum value would hardly be around 3- 4 crore. As per GOI guidelines turnover cannot be more than 4times or 400% of the bid value. While we understand that you need some filters to for allowing quality OEMS to take part, we suggest that the OEM turnover be amended as – Annual average turnover of the OEM should be minimum of 120 Crores for the last 3 Financial years taken into account.	No Change. Same as per bid.
27	Page 16- Eligibility Criteria of OEM			
28	Page 21 Specifications of Desktop- Appendix A/7/Operating system	OEM letter confirming that Operating system pre- loaded / pre- installed from OEM factory only.	We suggest that you amend this to Windows keys should be embedded in BIOS and OEM should be a valid GPA/LDP of Microsoft	No Change. Same as per bid.
29	Page 21 Specifications of Desktop- Appendix A/13/Monitor	21.5 "Wide TFT TCO 8 and energy 8 certified Resolution min 1920x1080. with internal power supply. Min. 2X2W speaker.	TCO 8.0 and energy star are both MNC specific certificates and in India there is no Govt accredited agency that can provide/give equivalent Certificate. As such no Domestic OEM can give TCO. The standard followed by all GOI Departments/state units/PSUs/ defence units is BIS. Similarly, the Indian equivalent for energy star is BEE. Request your amendment on these two points	No Change. Same as per bid.
30	Section III Eligibility Criteria for Bidder Page -15, Point -12	Desktop Computer: The turnover of the manufacturer (OEM) of Desktop /Servers should be minimum average of rupees 1000 Cr. (One Thousand Crores) per annum during the last three financial years (FY:	This point is related with OEM turnover so requested to remove from bidder eligibility criteria	No Change. Same as per bid.

		FY:2021-22, 2022-23, 2023-24).		
31	Section III Eligibility Criteria for Bidder Page -15, Point -13	OEM's experience of more than 10 years in the manufacturing of Desktop PCs/Servers/Thin Clients	This point is related with OEM experience so requested to remove from bidder eligibility criteria	No Change. Same as per bid.
32	Section III Eligibility Criteria for Bidder Page -15, Point -14	OEM Should not be Blacklisted /Debarred from Govt. /Public sector Undertaking in the last 5 years across India.	This point is related with OEM blacklisting so requested to remove from bidder eligibility criteria	No Change. Same as per bid.
33	EMD		In accordance with Rule 170 of the GFR 2017 and guidelines issued by Department for Promotion of Industry and Internal Trade, GoI, it is submitted that EMD exemption be extended to all bidders registered under Startup India and MSMEs, irrespective of the NIC Code.	No Change. Same as per bid.
34	Eligibility Criteria Turnover		In case of Startup and MSMEs, the Minimum Average Turnover should be Rs. 5.0 crore.	No Change. Same as per bid.
35	Eligibility Criteria OEM Turnover		We respectfully submit that the threshold for OEM turnover be rationalized to Rs. 200 crores.	No Change. Same as per bid.
36	Eligibility Criteria-- Experience of Bidder		It is requested that the experience of the OEM with necessary authorization and supporting work orders be considered to counted as experience of bidder.	No Change. Same as per bid.
37	Memory	Min. 16 GB DDR5(1*16 GB), DDR5, 5600 MT/s RAM with 64 GB expandability and One DIMM slot should be Freely available	Request to amend the clause to: 16 GB DDR5 RAM	No Change. Same as per bid.

38	Motherboard	OEM motherboard with OEM logo should be embossed/printed on the motherboard (Sticker is not acceptable). Integrated hardware diagnostic tool in the BIOS from same desktop OEM, BIOS or the Desktop must be from Desktop OEM. Minimum 2X M.2 slots and Minimum 3X expansion slots (including 1X PCIe gen 3X 16 slots)	Request to amend the clause to: One PCIe® 3.0 x16, One PCIe® 3.0 x1, Two M.2 slots (one for WLAN, one for SSD)	No Change. Same as per bid.
39	Networking	Integrated Ethernet controller (10/100/1000 Mbps), Wi-Fi 6 and Bluetooth	Request to amend the clause to: Integrated Ethernet & Realtek® Wi-Fi® 6, 802.11ax Dual Band 2x2 Wi-Fi® + Bluetooth® 5.3, M.2 card	No Change. Same as per bid.
40	Ports	Min. total 8 Nos. of USB (4 USB 2.0, 1 USB 3.2 Gen 1 Type-C-port, min. 1 USB 3.2 Gen 1 port, 2 USB 3.2 Gen 1 ports) 1X HDMI, 1X Display port, 1 X RJ45 port.	Request to amend the clause to: 1x USB-C® (USB 5Gbps / USB 3.2 Gen 1) 4x USB-A (USB 5Gbps / USB 3.2 Gen 1) 4x USB-A (Hi-Speed USB / USB 2.0) 1x HDMI® 2.1 TMDS 1x DisplayPort™ 1.4a (HBR2, DSC) 1x Ethernet (RJ-45)	No Change. Same as per bid.
41	UPS	1 KVA UPS offline with 30 mins. back up with 2 years Onsite Comprehensive Warranty (OEM undertaking to be provided)	Request to amend the clause to: 1 KVA UPS offline with 2x12V,7AH SMF internal Battery for back up with 2 years Onsite Comprehensive Warranty on both UPS and Battery (OEM undertaking to be provided)	No Change. Same as per bid.
42	MS Office	MS Office Home and Business with latest version. MS office should have min 3 years of license period validity.	Request to amend the clause to:MS Office Home and Business 2021/2024	No Change. Same as per bid.

43	Delivery Time line		Request to amend the clause to: to be changed to 8 weeks as delivery requirement is up to District level.	Successful bidder has to complete the supply and installation at all location within 45 days.
44	Performance Bank Guarantee		Request to amend the clause to: to be changed to 5% of LOA value.	Accepted. The performance security will be 5% of the agreement value.
45	UPS		Request to amend the clause to: Battery for UPS should be defined as it is offline UPS comes with 12V,7AH 2nos. only. Which is standard for all OEMs. Backup time depends UPON Load.	No Change. Same as per bid.
46	UPS Battery Type	The tender document does not clearly specify whether the UPS is required to have an inbuilt battery or an external battery setup.	Kindly confirm the acceptable battery power of the battery of how much VAH regarding UPS.	No Change. Same as per bid.